

Dear Patients!

I hope you and your family are staying safe during the covid-19 pandemic. We have some great news to share with everyone. With the approval of Governor Sisolak and the Nevada State Dental Board, we are excited to announce that we are able to carry out elective care as well as preventive care for our patients. However, there will be a few differences that you will notice in our office in order to keep our patients and our team safe during this time. Safety is our number one priority and we are committed to keeping up with all the ADA and Nevada Dental Board recommendations to assure that you are safe here at Lone Mountain Family Dental.

We already, as a daily practice, use universal precautions as outlined by CDC and OSHA standards of infection control. Our high standard of care ensures that your trust and safety are never compromised.

Due to covid-19 We are taking extended measures to further protect all of our patients and team members with the following additional protocols

- 1) First and foremost, if you are not feeling well, please stay home and we would be happy to reschedule your appointment.
- 2) We highly recommend that you take your temperature before you leave your house. We are unable to allow anyone in the office that has a temperature higher than 100 degrees.
- 3) Before your appointment, please stay in your car instead of the waiting room until we're ready to seat you in your personal operator. Simply call us when you arrive, and we will let you know when we're ready for you. We ask you to remain patient since it may take a few more minutes then usual to get you back into the operator.
- 4) Additionally, we ask that only the patient come to their appointments if possible, unless the patient is a minor or physically disabled. Only the patient is allowed to be in their personal operator.
- 5) Upon entering Lone Mountain Family Dental, we ask if you have a mask or face covering please wear it. If not, upon arrival alert the front desk and we will happy to provide you with one. Additionally, you will be asked to sanitize your hands and we well have your temperature taken.
- 6) You will also be asked to sign a consent form related to Covid-19.
- 7) Upon entering your personal operator, you will be asked to wash your hands again and will be asked to pre-rinse with Hydrogen Peroxide rinse. Hydrogen Peroxide is known to have anti-viral properties, which will help limit exposures for our staff and patients.
- 8) Don't be alarmed if you see me our any members of my team with additional masks or shields on. This is just part of the new protocol.

We look forward to see you and helping you with your oral healthcare needs.

At this time, I would like to give a special thank you to all our whole team for helping treat emergency patients during the shelter in place order.

Also remember to stay hydrate, eat nutritiously, and get plenty of sleep to help strengthen your immune system.

The team at Lone Mountain Family Dental